

FIG. 1

2/26

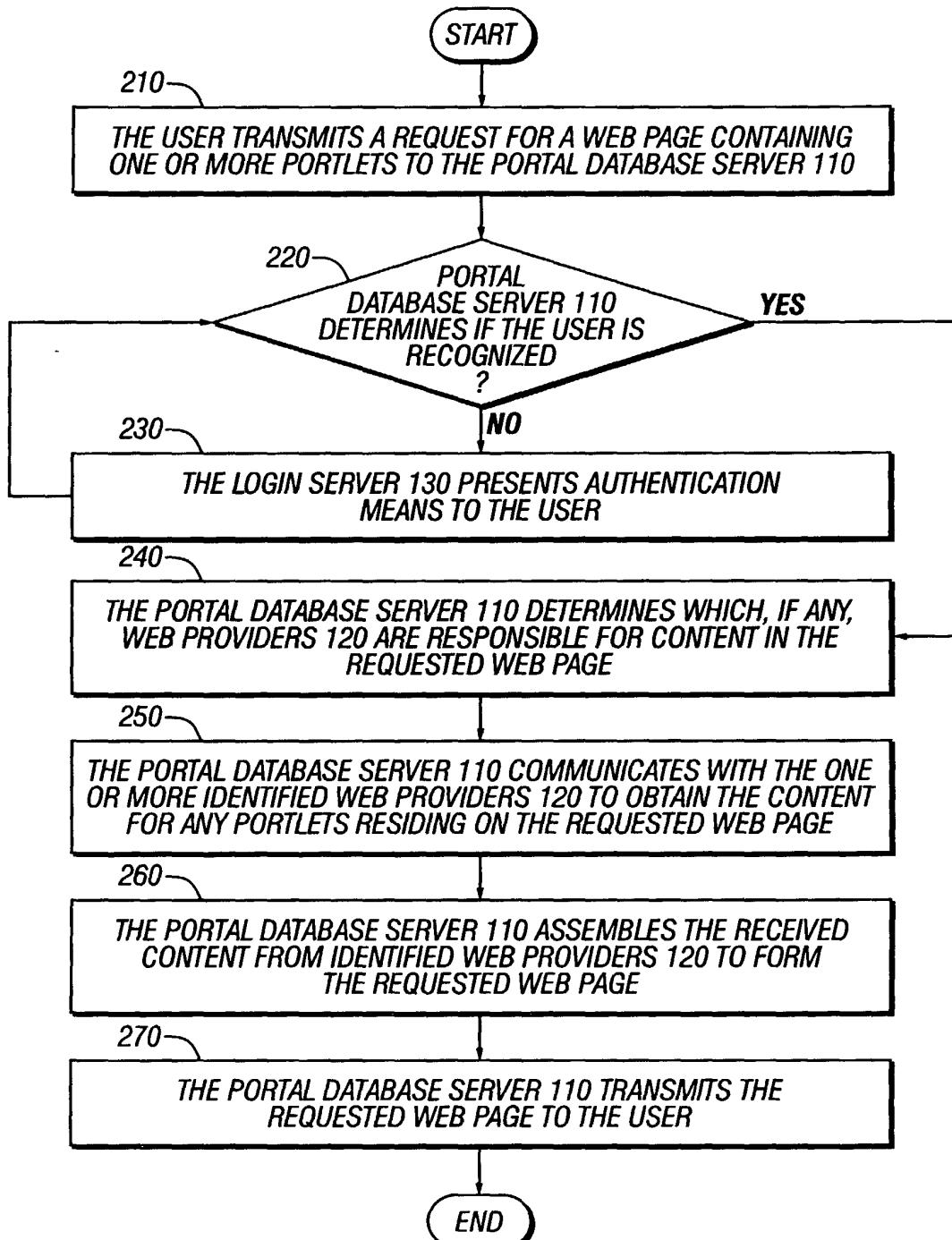


FIG. 2

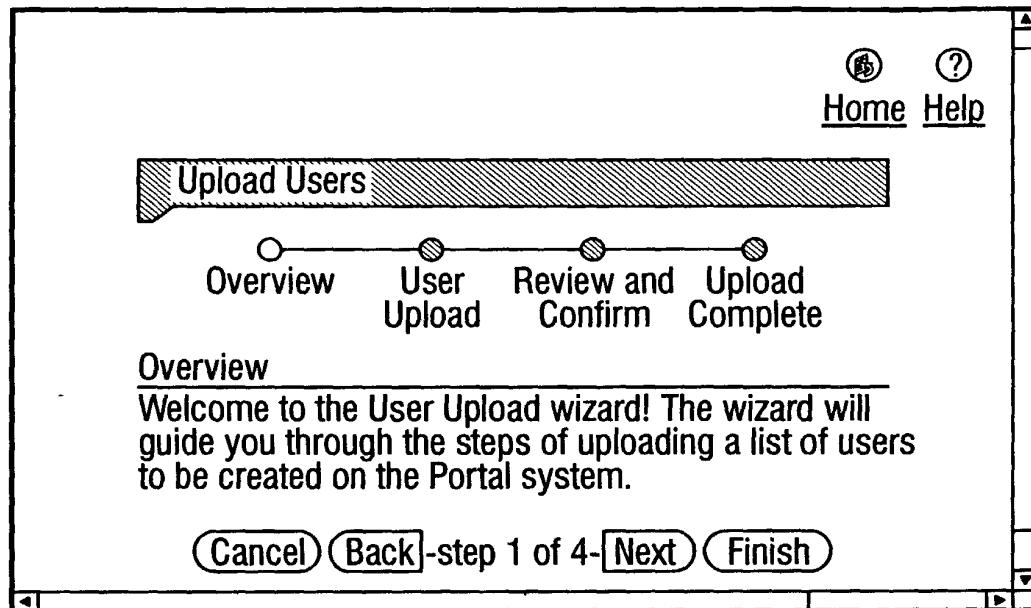


FIG. 3

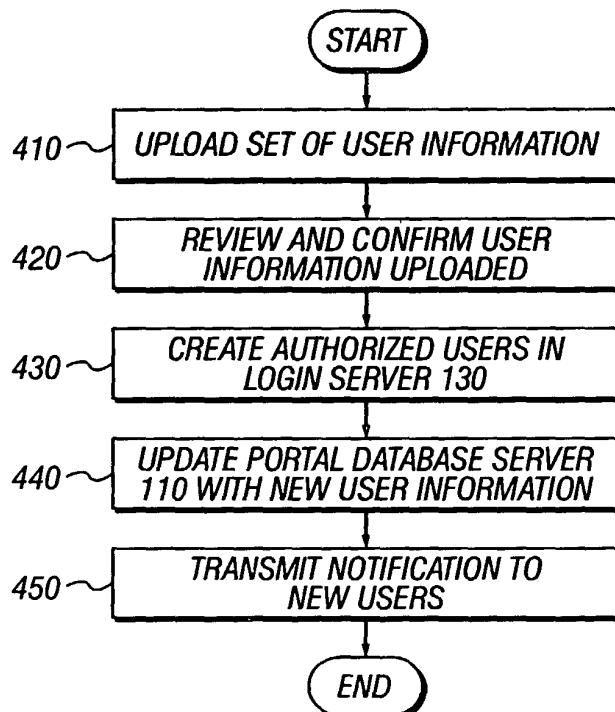


FIG. 4

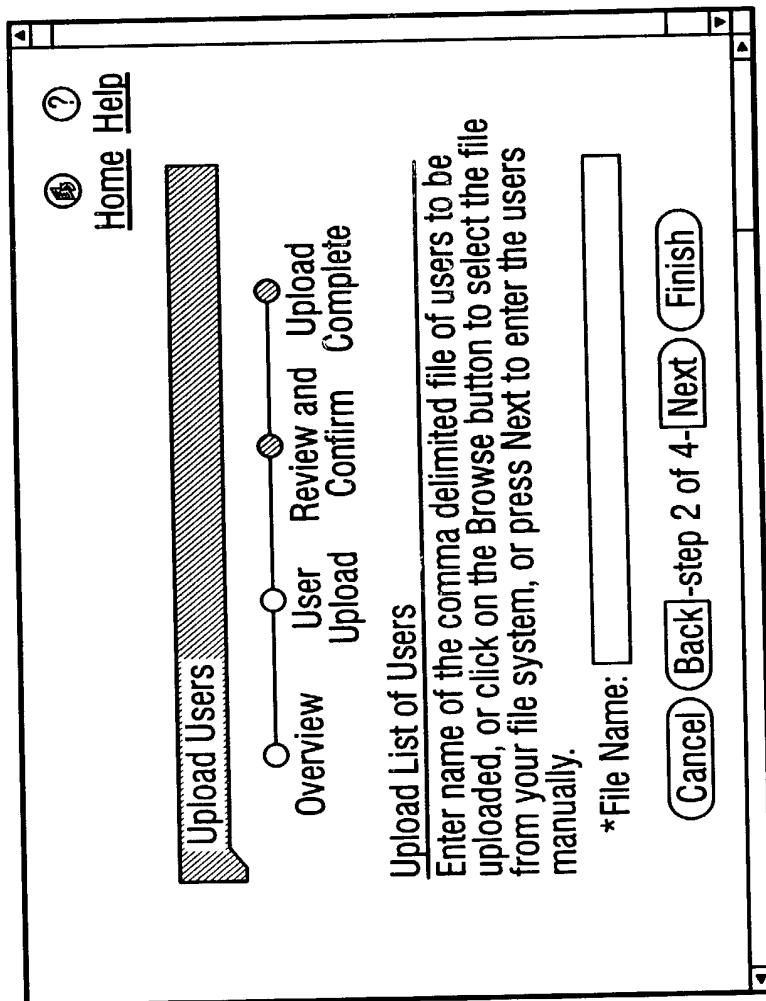


FIG. 5

Home Help

Upload Users

Overview User Upload Review and Confirm Upload Complete

Review and Confirm

Check the list of Users and make any additions, deletions or corrections you need, then press the Next button to create the users. Press the + icon to add a user. Press the x icon to delete a row. Type a Y in the Def column if you want the Group to be the Default Group for the user. Press the Cancel button to exit without creating the users.

+ UserID or Email*	Password	Email*	Group	Def	Error
X FIRSTUSER	FIRSTUSER	FIRSTUSER@US.ORACLE.COM	TEST GROUP	Y	610
X TESTUSER	TESTUSER	TESTUSER@US.ORACLE.COM	BAD GROUP	Y	User already exists! Group does not exist
X SECONDUSER	SECONDUSER	SECONDUSER@US.ORACLE.COM	TEST GROUP	Y	
X THIRDUSER	THIRDUSER	THIRDUSER@US.ORACLE.COM	TEST GROUP	N	

(Cancel) (Back) -step 3 of 4- (Next) (Finish)

FIG. 6

6/26

Upload Users

Home Help

Overview User Upload Review and Upload Confirm Complete

Upload Results

Upload completed. Please review the results. Press the Finish button to exit.

UserID or Email	Password	Email	Group	Def Status
FIRSTUSER	FIRSTUSER	FIRSTUSER@US.ORACLE.COM	TEST_GROUP	Y User created Folder already exists!
TESTUSER	TESTUSER	TESTUSER@US.ORACLE.COM	BAD_GROUP	Y User already exists! Group does not exist! Folder already exists!
SECONDUSER	SECONDUSER	SECONDUSER@US.ORACLE.COM	TEST_GROUP	Y User created Folder already exists!
THIRDDUSER	THIRDDUSER	THIRDDUSER@US.ORACLE.COM	TEST_GROUP	N User created Folder already exists!

FIG. 7

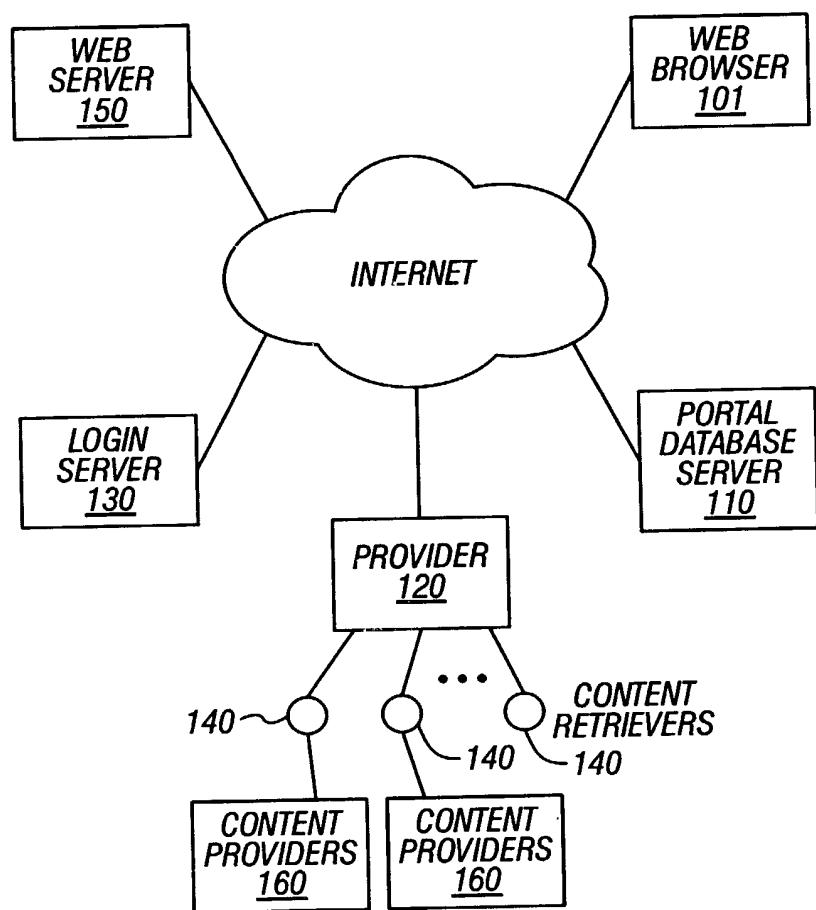
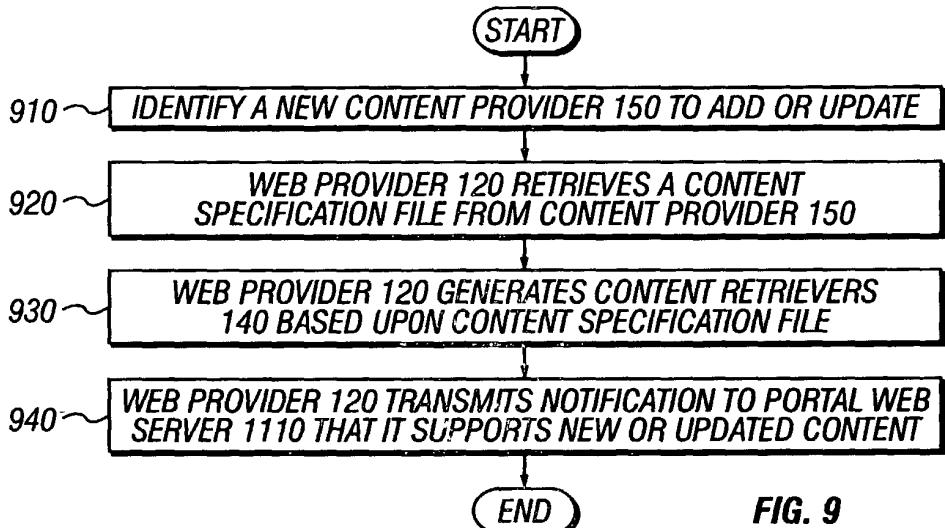
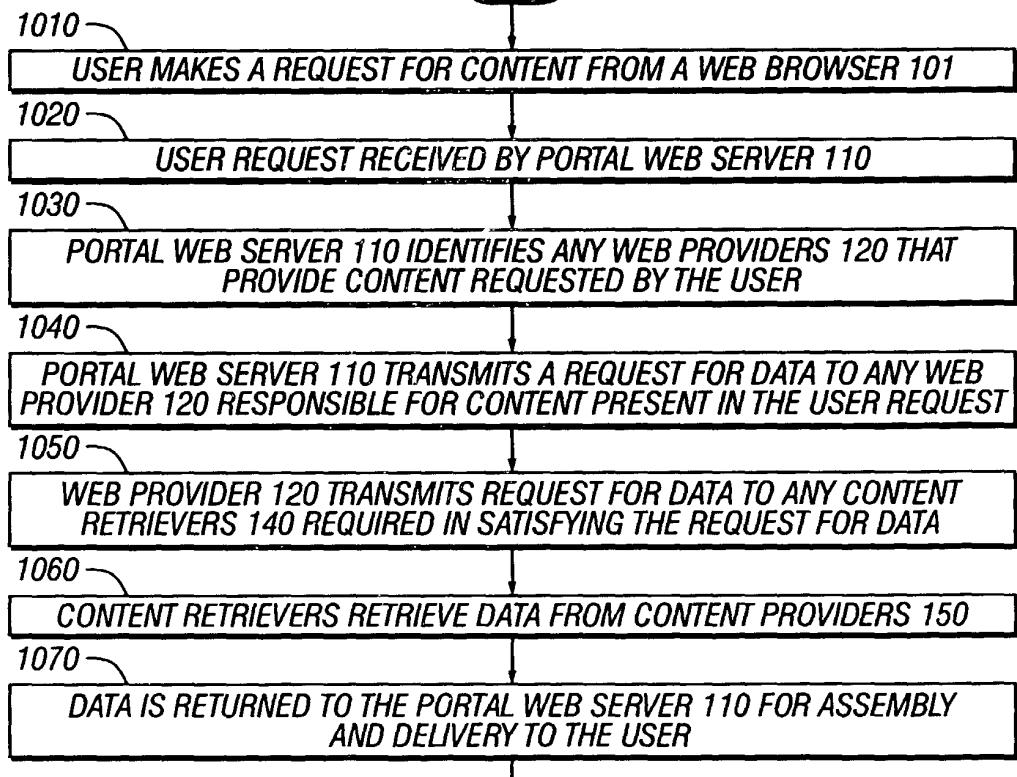


FIG. 8

8/26



START



9/26

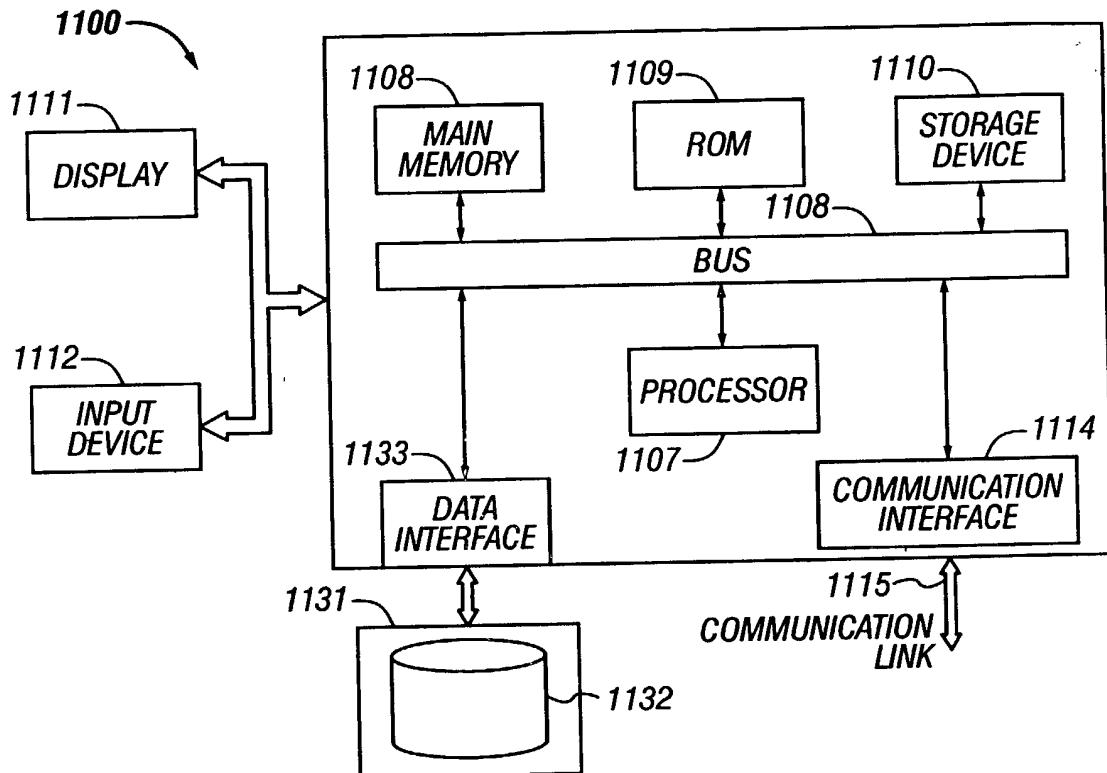


FIG. 11

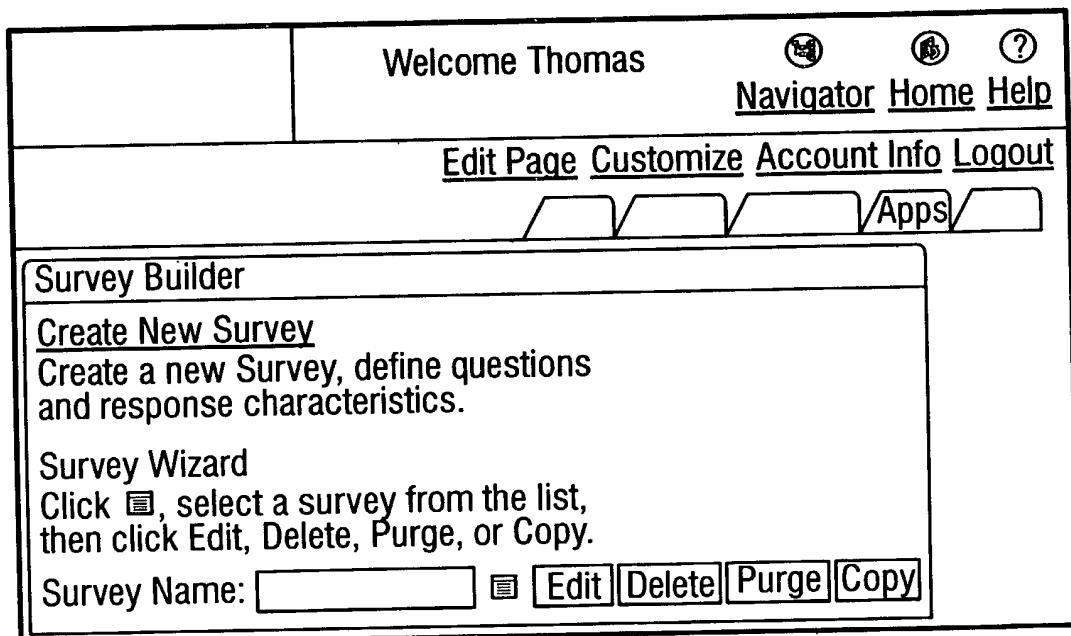


FIG. 12

10/26

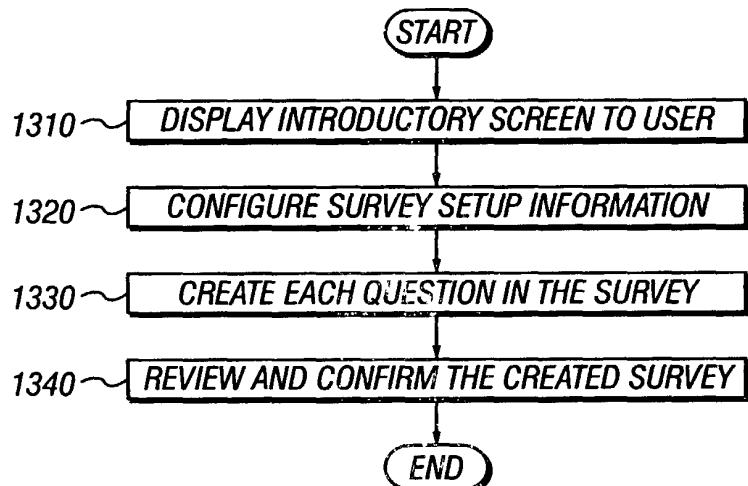


FIG. 13

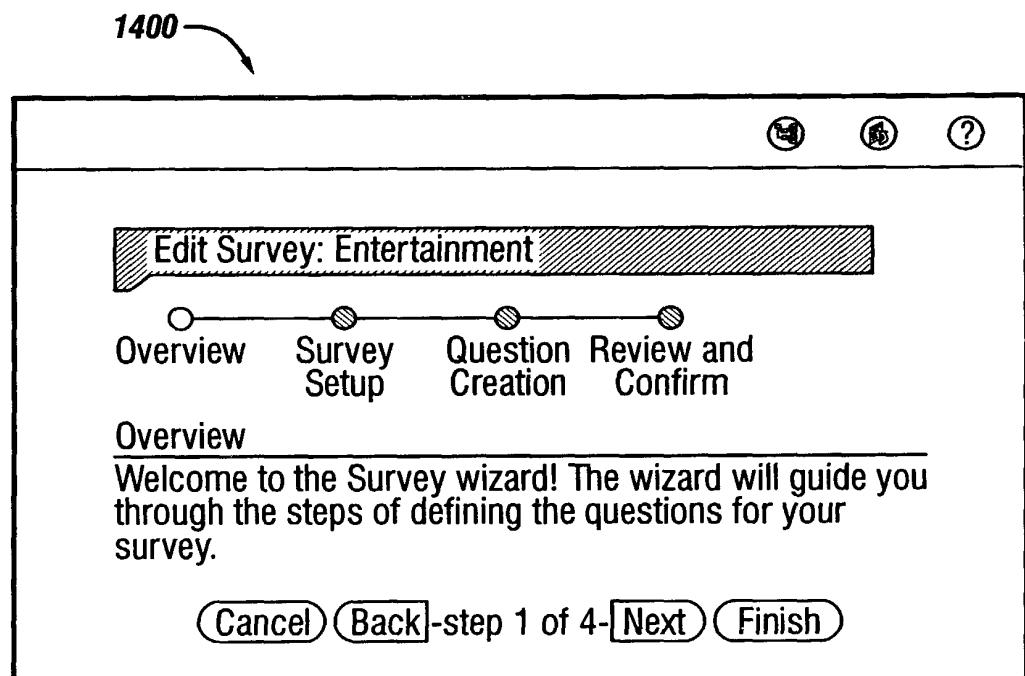


FIG. 14

11/26

1500

Edit Survey: Entertainment   

Overview Survey Question Review and
Setup Creation Confirm

Survey Setup

1510 Enter a title and select a content area.
 *Survey Name: Entertainment
 *Contact Area: Content

Recipient Information

1520 How do you want to identify the survey recipients?
 (Default is anonymous.)

Login ID
 Name
 E-mail
 Employee Number
 Company Name

Allow Multiple Replies

1530 Would you like to allow participants to reply to the survey multiple times?

Multiple Replies

Place Portlet on Main Page

1540 Check the following box and select the page to put the Survey Form portlet on.

Place Portlet
 Portlet Page

(A)  (B) 

FIG. 15A

12/26

(A)

1550 { **End of Survey Options**
The following buttons allow selection of the way the survey behaves after the respondent finishes answering all the questions. Please select one of the following.
 Show Chart of Responses
 Show Report of Responses
 Allow Editing of Responses
 Show Nothing

1560 { **Messages to Recipients**
Welcome message:
Enter a welcome message to your survey recipients. This text will precede the first question and could be used for instructions or disclaimers.
 Show only the Welcome message on the first page of the Survey.

1570 { **Closing comments::**
Enter closing comments for your survey. This text will go after the last question and could be used to thank recipients or let them know when results will be published.

Cancel **Back** - step 2 of 4 - **Next** **Finish**

FIG. 15B

13/26

1600

Question List		Edit Survey: Entertainment			
The following are the questions you have entered. Use the controls on the left to edit, delete, or reorder questions.		Edit Survey: Entertainment			
1660	>Main	<input checked="" type="checkbox"/> 1) Do you have any hobbies?	Overview	Survey Setup	Question Creation Review and Confirm
1685	+ Yes \Rightarrow Hobbies	1690			
	+ No	1690			
	<input checked="" type="checkbox"/> 2) Do you like sports?	1670			
	<input checked="" type="checkbox"/> 3) Do you like cars?	1670			
1660	+ <u>Hobbies</u>				
	<input checked="" type="checkbox"/> 1) Do you like to play chess?				
	<input checked="" type="checkbox"/> 2) Do you like to dance?				
	<input checked="" type="checkbox"/> 3) Do you collect stamps?				
1660	+ <u>Sports</u>				
	<input checked="" type="checkbox"/> 1) Which football team do you like?				
	<input checked="" type="checkbox"/> 2) Which basketball team do you like?				
	<input checked="" type="checkbox"/> 3) Which baseball team do you like?	1680			
1680	+				
You can create as many questions as you wish. For each question specify the question text, style and answer choices in the boxes provided. Use the question list on the left to edit and reorder questions. When you have finished entering a question, click "Add another" to begin a new question. Click "Next" when you have entered the last question.					
<p>Section: <input type="button" value="Main"/></p> <p>Question: <input type="text" value="Do you have any hobbies?"/></p> <p>Display Style: <input type="button" value="Check Box"/></p> <p><input type="checkbox"/> Allow Multiple Responses.</p> <p><input type="checkbox"/> Include "Other" choice and "Please Explain" field</p> <p><input checked="" type="checkbox"/> Optional</p> <p>Answer choices: <input type="text" value="Yes
No"/></p> <p>Type your answer choices above, one choice per line. Press "Enter" after every answer choice you type in.</p> <p>This answer: <input type="button" value="Yes"/></p> <p>Triggers section: <input type="button" value="Hobbies"/></p> <p><input type="button" value="Add another question..."/></p> <p><input type="button" value="Cancel"/> <input type="button" value="Back"/>-step 3 of 4 <input type="button" value="Next"/> <input type="button" value="Finish"/></p>					

1650

1610

FIG. 16

14/26

1700

Edit Survey: Entertainment ?

Overview Survey Question Review and
Setup Creation Confirm

Review and Confirm

You have completed the definition of your survey. Press the "Back" button to check and correct your work. Press the "Finish" button when you are satisfied with your entries. Press the "Cancel" button to end the process without saving your work.

Cancel **Back** -step 4 of 4- **Next** **Finish**

Welcome to the Entertainment Survey

*Last Name

*First Name

Middle Name

*E-mail

1) Do you have any hobbies?
(Choose one answer) (Optional)

1) Yes
 2) No

2) Do you like sports?
(Choose one or more answers)

1) Yes
 2) No

3) Do you like cars?
(Choose one answer)

1) Yes
 2) No

Thanks for taking the Entertainment Survey

FIG. 17

1800 

Item	Font Face	Color	Size	A A A
Portlet Background	Browser Default			
Welcome Message	Browser Default	▼	+0	□ □
Closing Comments	Browser Default	▼	+0	□ □
Questions	Browser Default	▼	+0	□ □
Question Instructions	Browser Default	▼	+0	□ □
Answers	Browser Default	▼	+0	□ □
Identification Info.	Browser Default	▼	+0	□ □

Edit Survey Answer Form Portlet Settings

Customize the settings for the Survey Answer form,

Survey Name: 

Start Date: (MM/DD/YYYY)

End Date: (MM/DD/YYYY)

Questions Per page: All (# or "All" - max 99 per page)

Home 

FIG. 18A

16/26

1850

Welcome Thomas

[Navigator](#) [Home](#)

[Edit Page](#) [Customize](#) [Account Info](#) [Logout](#)

Apps

Entertainment

1) Do you have any hobbies?
(Choose one answer) (Optional)

1) Yes
 2) No

2) Do you like sports?
(Choose one or more answers)

1) Yes
 2) No

3) Do you like cars?
(Choose one answer)

1) Yes
 2) No

Back Next

FIG. 18B

1900 ↗

Item	Font Face	Color	Size	A A Δ
Portlet Background	Browser Default	Browser Default	+0 ▾	□□□
Sub-heading	Browser Default	Browser Default	+0 ▾	□□□
Totals	Browser Default	Browser Default	+0 ▾	□□□
Questions	Browser Default	Browser Default	+0 ▾	□□□
Answers	Browser Default	Browser Default	+0 ▾	□□□

Edit Survey Response Report Portlet Settings
Customize the settings for the Survey Response Report.

Survey Name: Entertainment ▾

Start-End Date: 10/03/2002 - no end date ▾

Questions Per page: All ▾ (# or "All" - max 99 per page)

Order By: Count Descending ▾

Apply **OK** **Cancel**

Home

FIG. 19A

18/26

1950

		Welcome Thomas																																																																											
			Navigator	Home	Help																																																																								
		Edit Page	Customize	Account Info	Logout																																																																								
		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> Apps																																																																								
Entertainment <p>(03 October 2001 - no ending date) <u>Total respondents: 1</u></p> <table> <thead> <tr> <th>Do you have any hobbies?</th> <th>Number of Responses</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>Yes</td> <td>1</td> <td>100%</td> </tr> <tr> <td>No</td> <td>0</td> <td></td> </tr> <tr> <td>Total</td> <td>1</td> <td></td> </tr> </tbody> </table> <table> <thead> <tr> <th>Do you like sports?</th> <th>Number of Responses</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>Yes</td> <td>1</td> <td>100%</td> </tr> <tr> <td>No</td> <td>0</td> <td></td> </tr> <tr> <td>Total</td> <td>1</td> <td></td> </tr> </tbody> </table> <table> <thead> <tr> <th>Do you like cars?</th> <th>Number of Responses</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>Yes</td> <td>1</td> <td>100%</td> </tr> <tr> <td>No</td> <td>0</td> <td></td> </tr> <tr> <td>Total</td> <td>1</td> <td></td> </tr> </tbody> </table> Hobbies <table> <thead> <tr> <th>Do you play chess?</th> <th>Number of Responses</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>Yes</td> <td>1</td> <td>100%</td> </tr> <tr> <td>No</td> <td>0</td> <td></td> </tr> <tr> <td>Total</td> <td>1</td> <td></td> </tr> </tbody> </table> <table> <thead> <tr> <th>Do you like to dance?</th> <th>Number of Responses</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>Yes</td> <td>1</td> <td>100%</td> </tr> <tr> <td>No</td> <td>0</td> <td></td> </tr> <tr> <td>Total</td> <td>1</td> <td></td> </tr> </tbody> </table> <table> <thead> <tr> <th>Do you collect stamps?</th> <th>Number of Responses</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>Yes</td> <td>1</td> <td>100%</td> </tr> <tr> <td>No</td> <td>0</td> <td></td> </tr> <tr> <td>Total</td> <td>1</td> <td></td> </tr> </tbody> </table>						Do you have any hobbies?	Number of Responses	Percentage	Yes	1	100%	No	0		Total	1		Do you like sports?	Number of Responses	Percentage	Yes	1	100%	No	0		Total	1		Do you like cars?	Number of Responses	Percentage	Yes	1	100%	No	0		Total	1		Do you play chess?	Number of Responses	Percentage	Yes	1	100%	No	0		Total	1		Do you like to dance?	Number of Responses	Percentage	Yes	1	100%	No	0		Total	1		Do you collect stamps?	Number of Responses	Percentage	Yes	1	100%	No	0		Total	1	
Do you have any hobbies?	Number of Responses	Percentage																																																																											
Yes	1	100%																																																																											
No	0																																																																												
Total	1																																																																												
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Yes	1	100%																																																																											
No	0																																																																												
Total	1																																																																												
Do you play chess?	Number of Responses	Percentage																																																																											
Yes	1	100%																																																																											
No	0																																																																												
Total	1																																																																												
Do you like to dance?	Number of Responses	Percentage																																																																											
Yes	1	100%																																																																											
No	0																																																																												
Total	1																																																																												
Do you collect stamps?	Number of Responses	Percentage																																																																											
Yes	1	100%																																																																											
No	0																																																																												
Total	1																																																																												

FIG. 19B

19/26

Sports			
	Number of Responses	Percentage	
Which football team do you like?			
49rs	1	100%	
Chiefs	0	0	
Cowboys	0	0	
Raiders	0	0	
Total	1	100%	
Which basketball team do you like?			
Bulls	1	100%	
Lakers	0	0	
Total	1	100%	
Which baseball team do you like?			
Giants	1	100%	
A's	0	0	
Mets	0	0	
Yankees	0	0	
Total	1	100%	
Cars			
Which sports car is best?			
Porche	1	100%	
BMW	0	0	
Ferrari	0	0	
Lotus	0	0	
Masarati	0	0	
Total	1	100%	
Which SUV is best?			
Toyota	1	100%	
Chevrolet	0	0	
Ford	0	0	
Land Rover	0	0	
Total	1	100%	
Which minivan is best?			
Mazda	1	100%	
Dodge	0	0	
Nissan	0	0	
Toyota	0	0	
Total	1	100%	

FIG. 19C

20/26

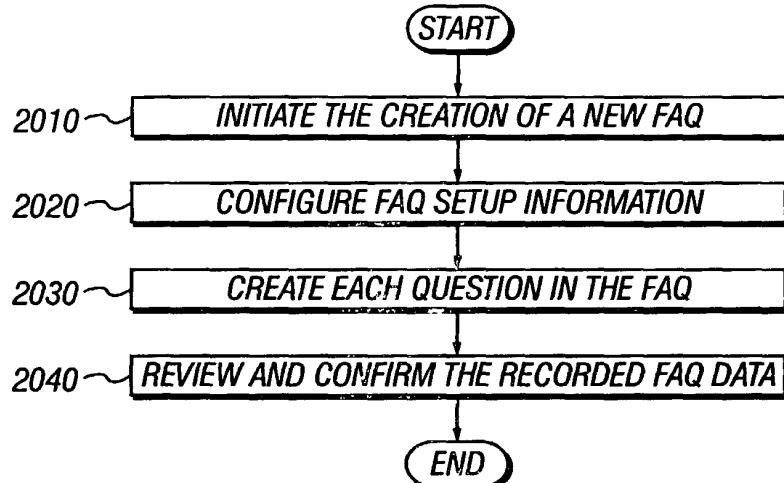


FIG. 20

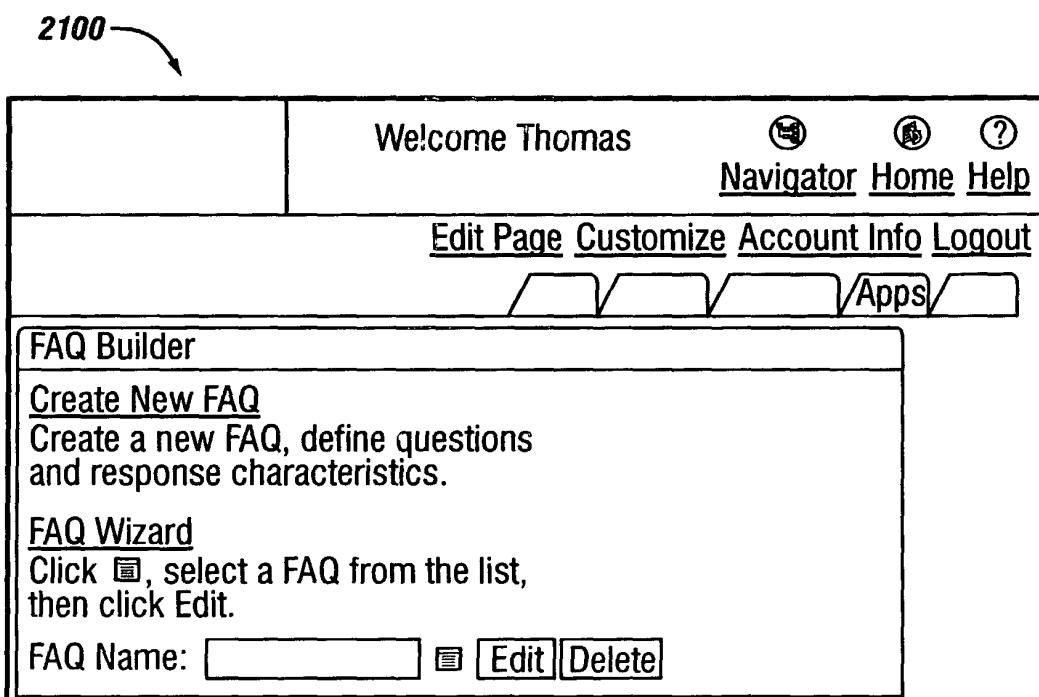


FIG. 21

2200

21/26

Edit FAQ: How-to tips ?

Overview FAQ Setup Question Creation Review and Confirm

FAQ Setup

Enter a title and select a content area.

*FAQ Name: How-to tips

*Content Area: Content

*Default Category: General ▾

Messages to Recipients

Welcome message: Welcome to the How-to tips FAQ. These articles will show you how to maintain your car.

Enter a welcome message to your FAQ recipients. This text will precede the first question and could be used for instructions or disclaimers.

Closing comments:: Thanks for using the How-to tips FAQ.

Enter closing comments for your FAQ. This text will go after the last question and could be used to thank recipients or to provide general system status messages.

Cancel Back -step 2 of 4- Next Finish

FIG. 22

22/26

2300

Question List
The following are the questions you have entered. Use the controls on the left to edit, delete, or reorder questions.

General

1) How do I change a flat tire on my car?
2) How do I change the spark plugs?
3) What is the best car?
4) Which sports car is best?

2310

2310

Edit FAQ: How-to tips

Overview FAQ Setup Question Creation Review and Confirm

You can create as many questions as you wish. For each question specify the question text in the "Question" box provided, then enter the text of the answer in the "Answer" box. Use the question list on the left to edit and reorder questions. When you have finished entering a question click "Add another" to begin a new question. Click "Next" when you have entered the last question.

Question: How do I change a flat tire on my car?

Answer: 1. Jack up the car.
2. Remove the lug-nuts from the tire.
3. Remove the flat tire.
4. Put the spare tire on the hub.
5. Tighten the lug nuts.

Type your answer above.

*Category: General ▾
Add another question...
Cancel Back -step 3 of 4 Next Finish

2350

2360

FIG. 23A

23/26

2300

<p>Question List</p> <p>The following are the questions you have entered. Use the controls on the left to edit, delete, or reorder questions.</p> <p>Maintenance</p> <p>1) How do I change a flat tire on my car?</p> <p>2) How do I change the spark plugs?</p> <p>Picking a Car</p> <p>1) What is the best car?</p> <p>2) Which sports car is best?</p>	<p>Edit FAQ: How-to tips</p> <p>Overview FAQ Setup Question Creation</p> <p>Question Review and Confirm</p> <p>You can create as many questions as you wish. For each question specify the question text in the "Question" box provided, then enter the text of the answer in the "Answer" box. Use the question list on the left to edit and reorder questions. When you have finished entering a question click "Add another" to begin a new question. Click "Next" when you have entered the last question.</p> <p>Question: How do I change a flat tire on my car?</p> <p>Answer:</p> <table border="1"><tr><td>1. Jack up the car.</td></tr><tr><td>2. Remove the lug-nuts from the tire.</td></tr><tr><td>3. Remove the flat tire.</td></tr><tr><td>4. Put the spare tire on the hub.</td></tr><tr><td>5. Tighten the lug nuts.</td></tr></table> <p>Type your answer above.</p> <p>*Category: Maintenance</p> <p>Add another question...</p> <p>Cancel</p> <p>Back</p> <p>step 3 of 4</p> <p>Next</p> <p>Finish</p>	1. Jack up the car.	2. Remove the lug-nuts from the tire.	3. Remove the flat tire.	4. Put the spare tire on the hub.	5. Tighten the lug nuts.
1. Jack up the car.						
2. Remove the lug-nuts from the tire.						
3. Remove the flat tire.						
4. Put the spare tire on the hub.						
5. Tighten the lug nuts.						

2350

2360

FIG. 23B

2400 → 24/26

Edit FAQ: How-to tips ?

Overview FAQ Question Review and
Setup Creation Confirm

Review and Confirm

You have completed the definition of your FAQ. Press the "Back" button to check and correct your work. Press the "Finish" button when you are satisfied with your entries. Press the "Cancel" button to end the process without saving your work.

Cancel **Back**-step 4 of 4- **Next** **Finish**

Welcome to the How-to tips FAQ. These articles will show you how to maintain your car

Maintenance

How do I change the spark plugs?

1. Open the hood of your car.
2. Remove the spark plug wires.
3. Use a spark plug wrench to remove the old spark plugs.
4. Install the new spark plugs.
5. Close the hood.

How do I change a flat tire on my car?

1. Jack up the car.
2. Remove the lug-nuts from the tire.
3. Remove the flat tire.
4. Put the spare tire on the hub.
5. Tighten the lug nuts.

Picking a Car

What is the best car?

Toyota
Honda
Nissan

Which sports car is best?

Ferrari
Porche
Jaguar
Masarati

Thanks for using the How-to tips FAQ

FIG. 24

Home

FAQ Report Portlet Settings
Customize the settings for the FAQ Report.

FAQ Name: How-to tips

Questions Per page: All (# or "All" - max 99 per page)

Hyper-Links to Answers? N (Y or N)

Count hits? N (Y or N)

Select Categories: Clear Selections Select All Categories

Item	Font Face	Color	Size	AA
Portlet Background	Browser Default	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Welcome Message	Browser Default	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Closing Comments	Browser Default	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Questions	Browser Default	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Answers	Browser Default	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Hit Counter	Browser Default	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

2500

Edit FAQ Report Portlet Settings

Apply OK Cancel

26/26

2550

	Welcome Thomas					
		Navigator	Home	Help		
		Edit Page	Customize	Account Info	Logout	
						
	How-to tips	Customize				
	Welcome to the How-to tips FAQ. These articles will show you how to maintain your car.					
	Maintenance					
	How do I change the spark plugs?					
	<ol style="list-style-type: none">1. Open the hood of your car.2. Remove the spark plug wires.3. Use a spark plug wrench to remove the old spark plugs.4. Install the new spark plugs.5. Close the hood.					
	How do I change a flat tire on my car?					
	<ol style="list-style-type: none">1. Jack up the car.2. Remove the lug-nuts from the tire.3. Remove the flat tire.4. Put the spare tire on the hub.5. Tighten the lug nuts.					
	Picking a Car					
	What is the best car?					
	Toyota					
	Honda					
	Nissan					
	Which sports car is best?					
	Ferrari					
	Porche					
	Jaguar					
	Maserati					
	Thanks for using the How-to tips FAQ					

FIG. 25B